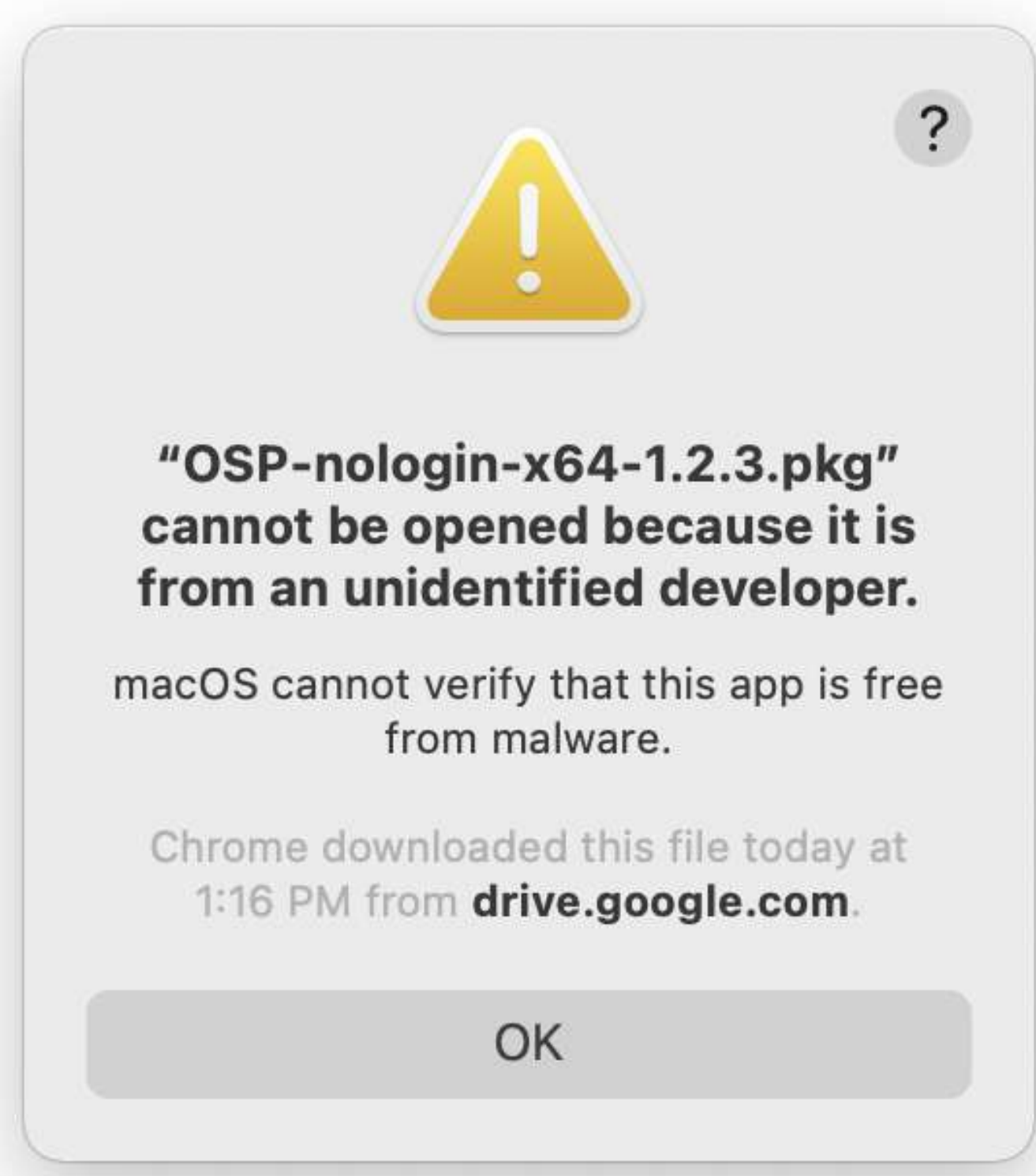


Troubleshooting - Can't Open Installer Window

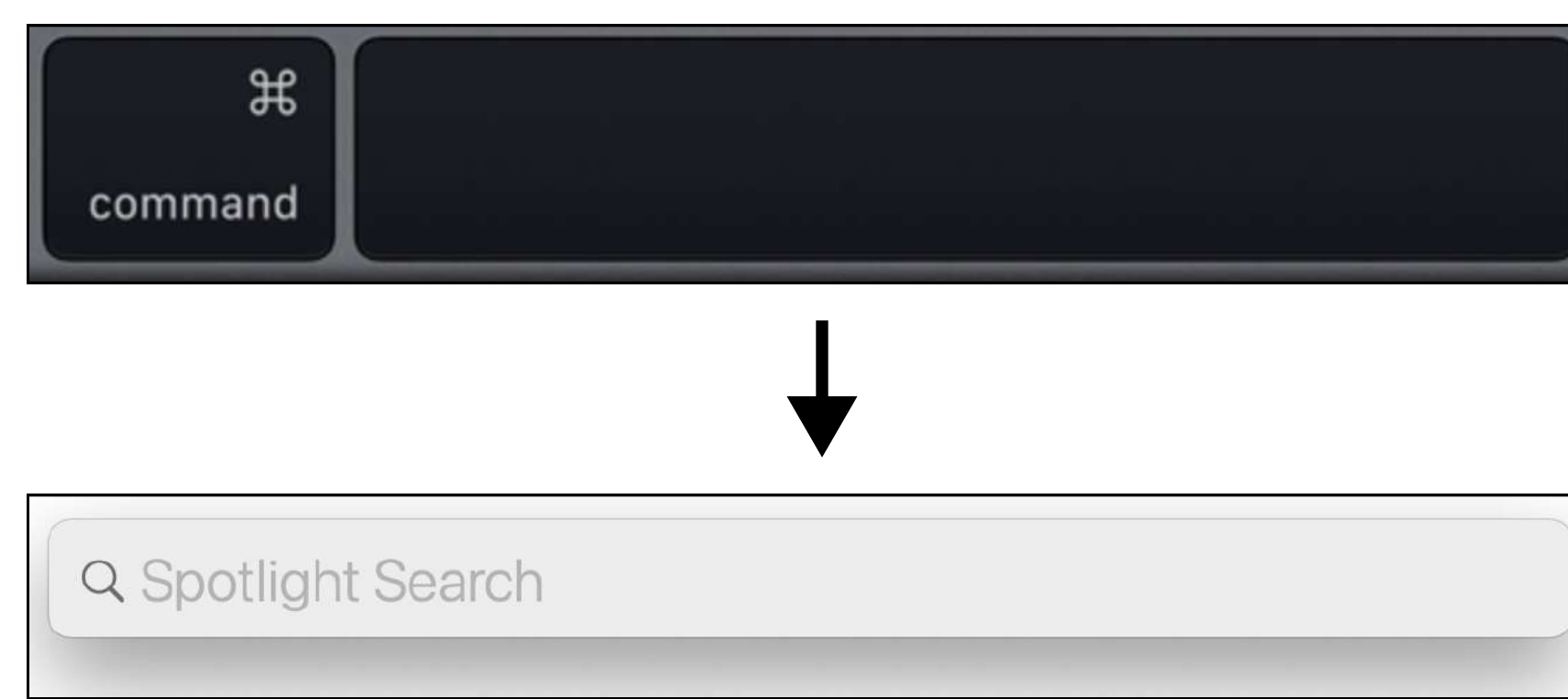
Refer to this section if you don't see the OSP installer window open, and instead see an "Unidentified Developer" message in step 4 of the "OSP Installation Steps" section.

If you received the message, that means you need to change permissions on your computer to allow the installer to run.

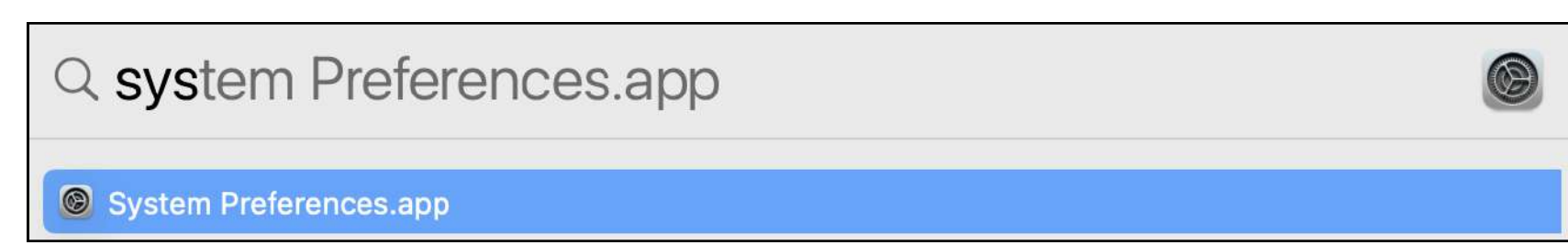


1. Open System Preferences

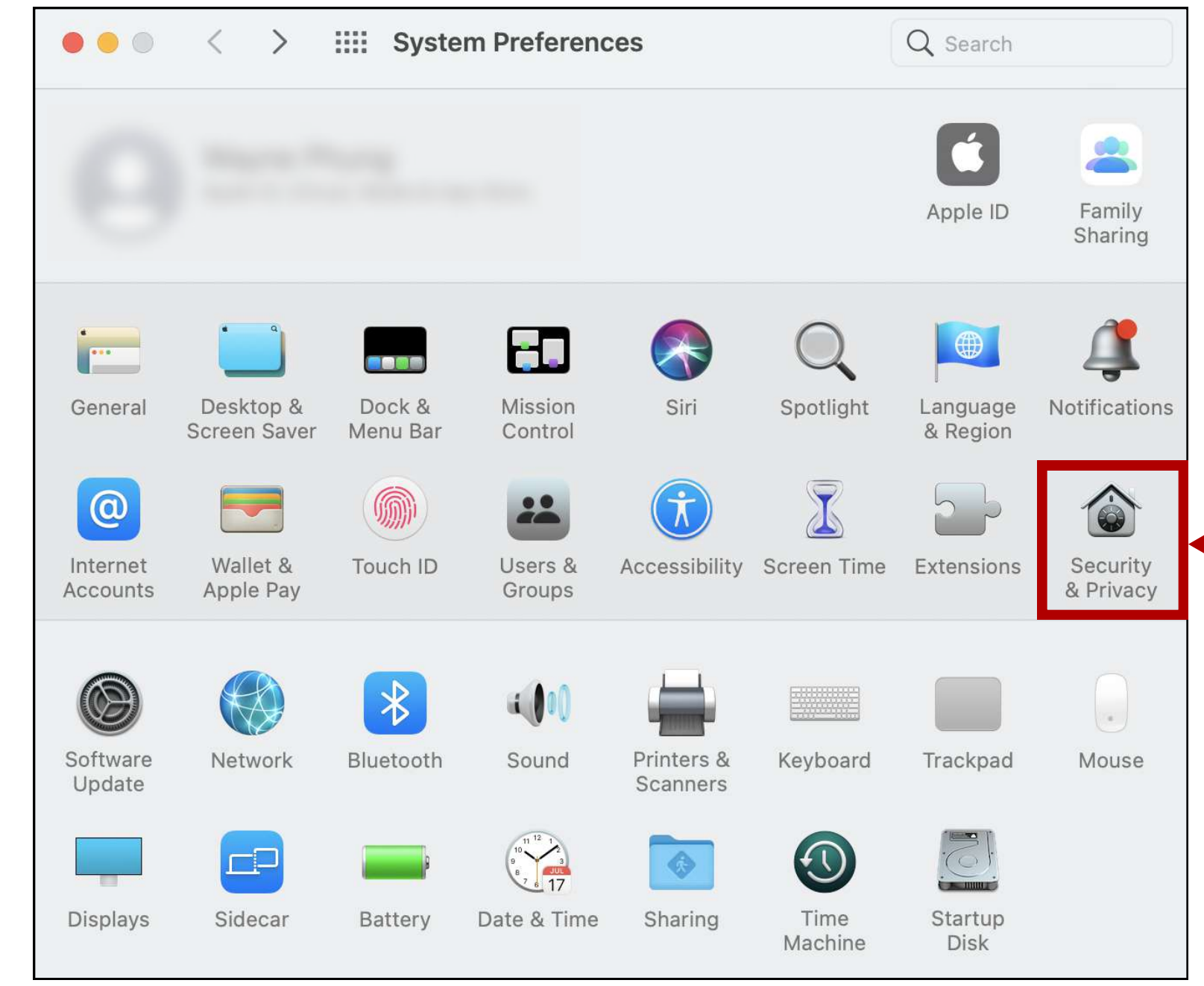
Press command + space to open Spotlight Search and start typing "system preferences".



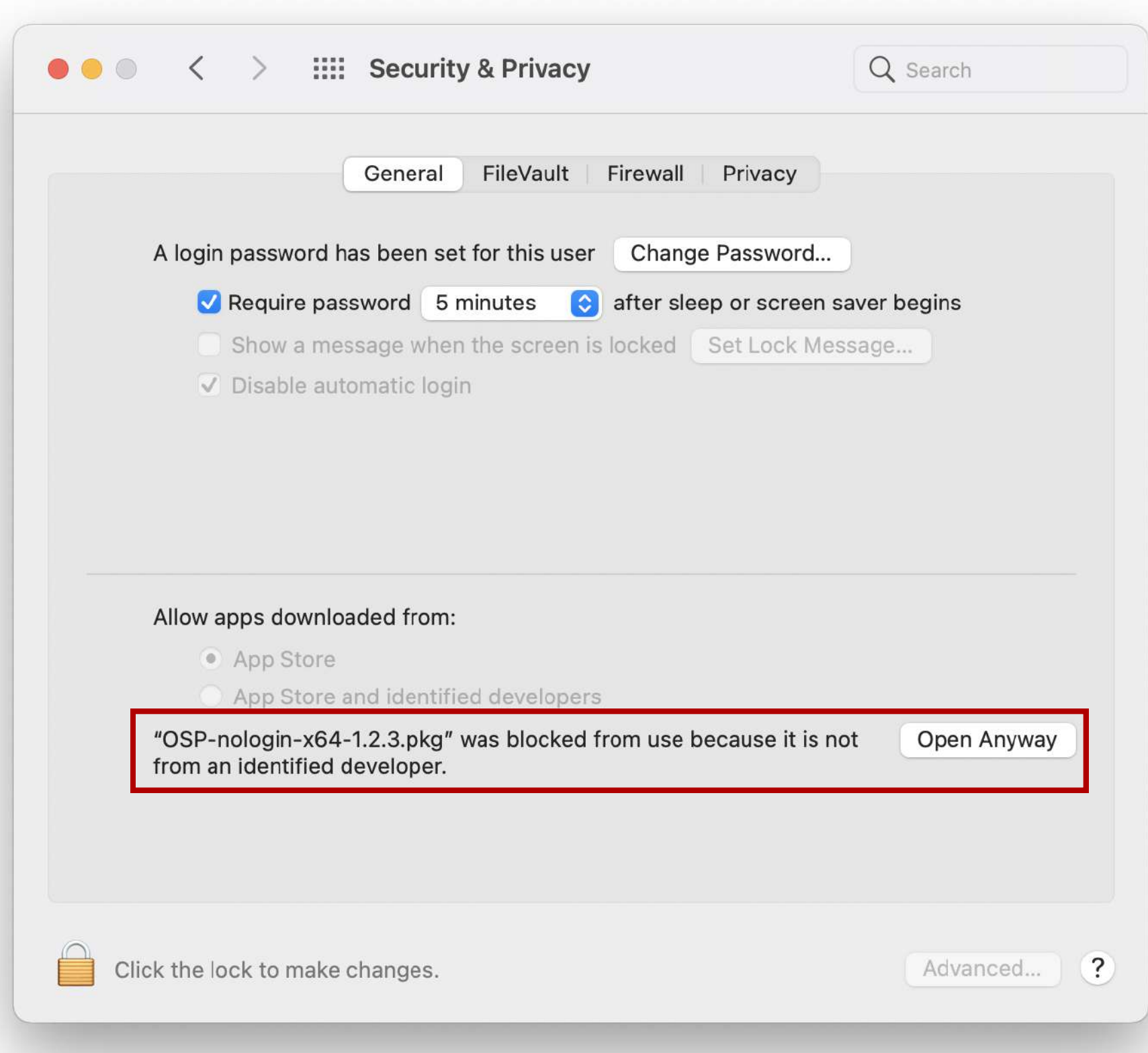
The app name will be highlighted. Press enter.



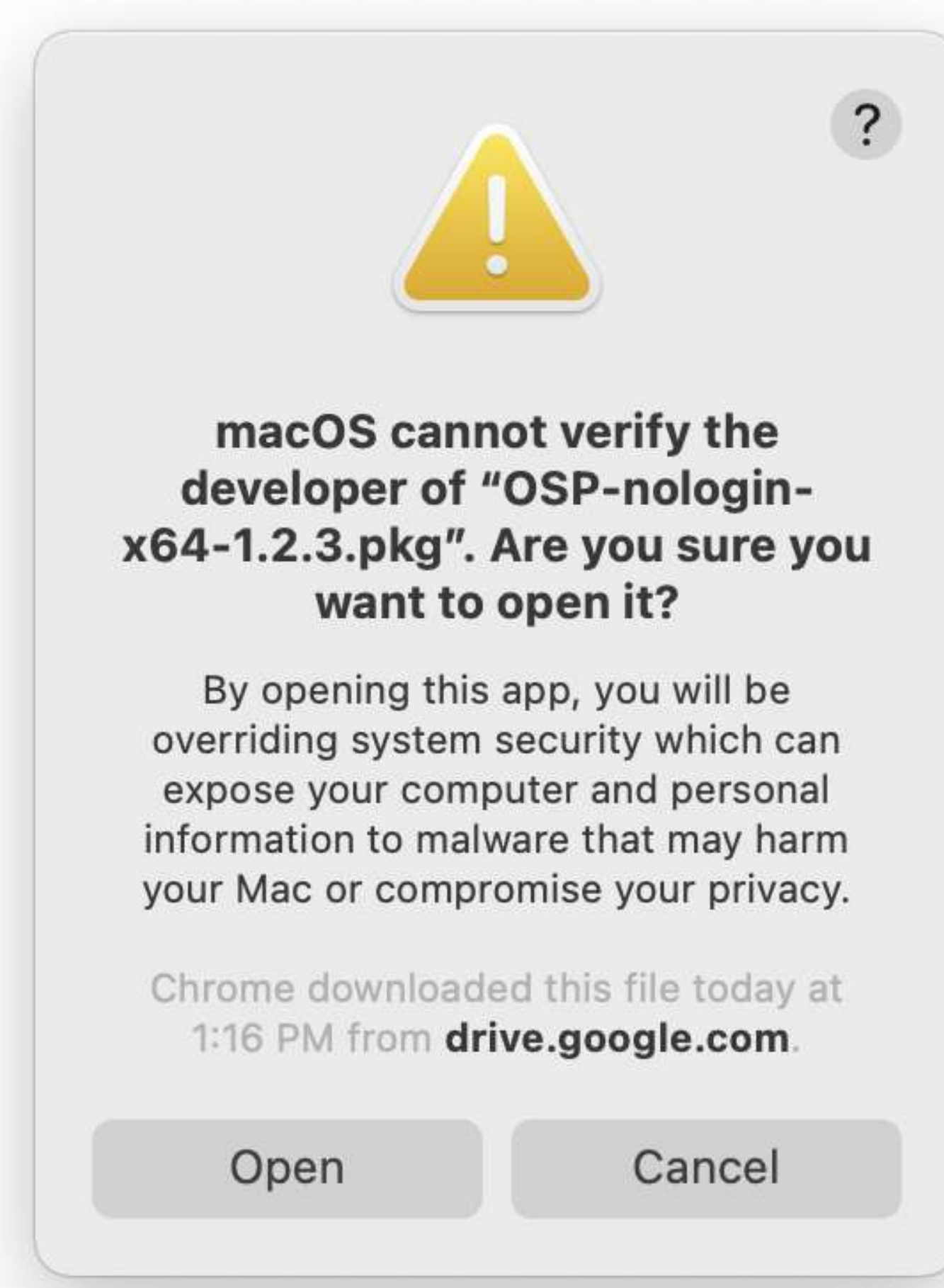
2. Go to "Security and Privacy"



3. In the "General" tab, you should see the "unidentified developer" message here as well. Click the "Open Anyway" button.

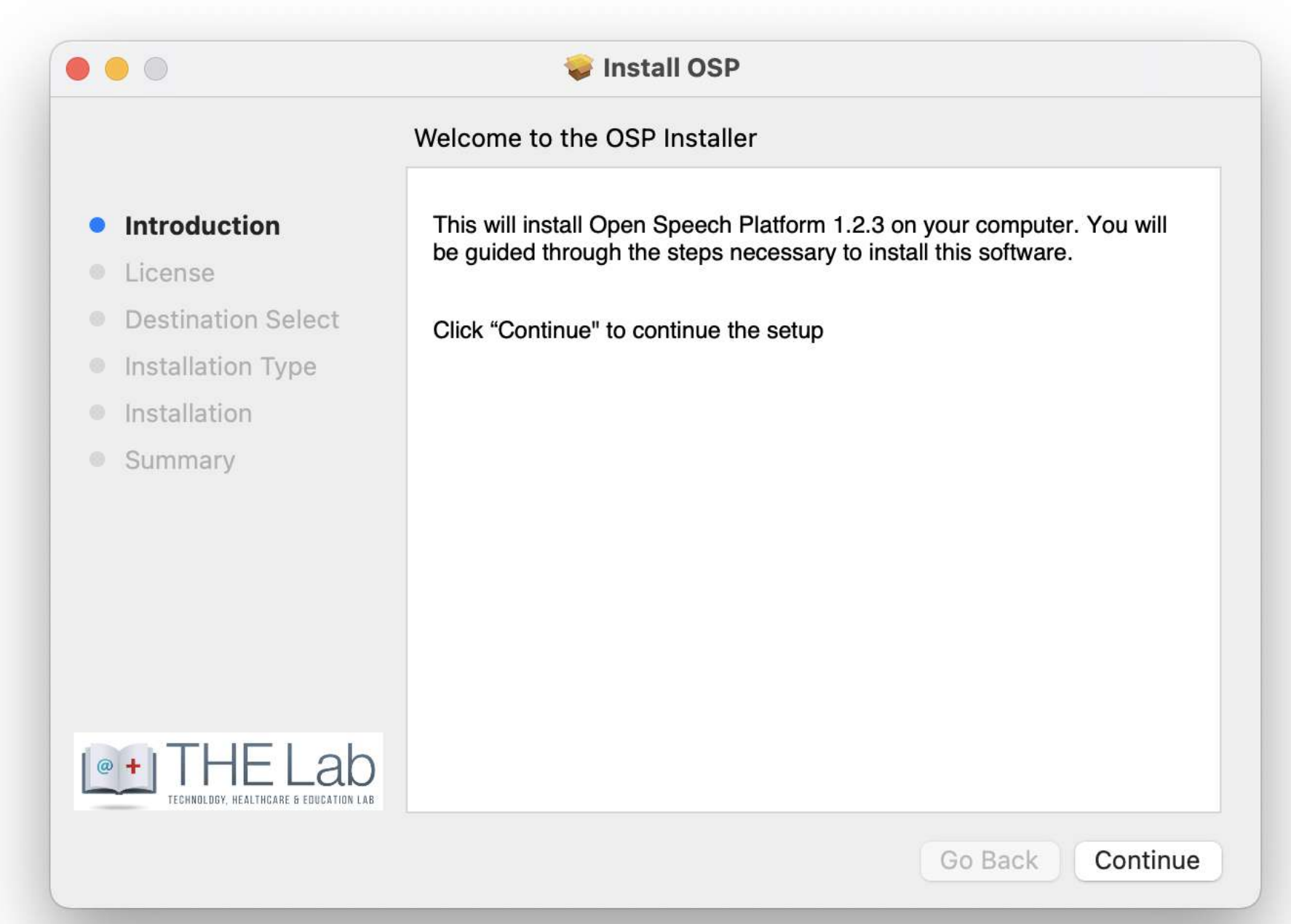


4. If you receive this popup, confirm by pressing the "Open" button.



5. You should see this installer window opened.

Proceed to step 4 in the "OSP Installation Steps" section.

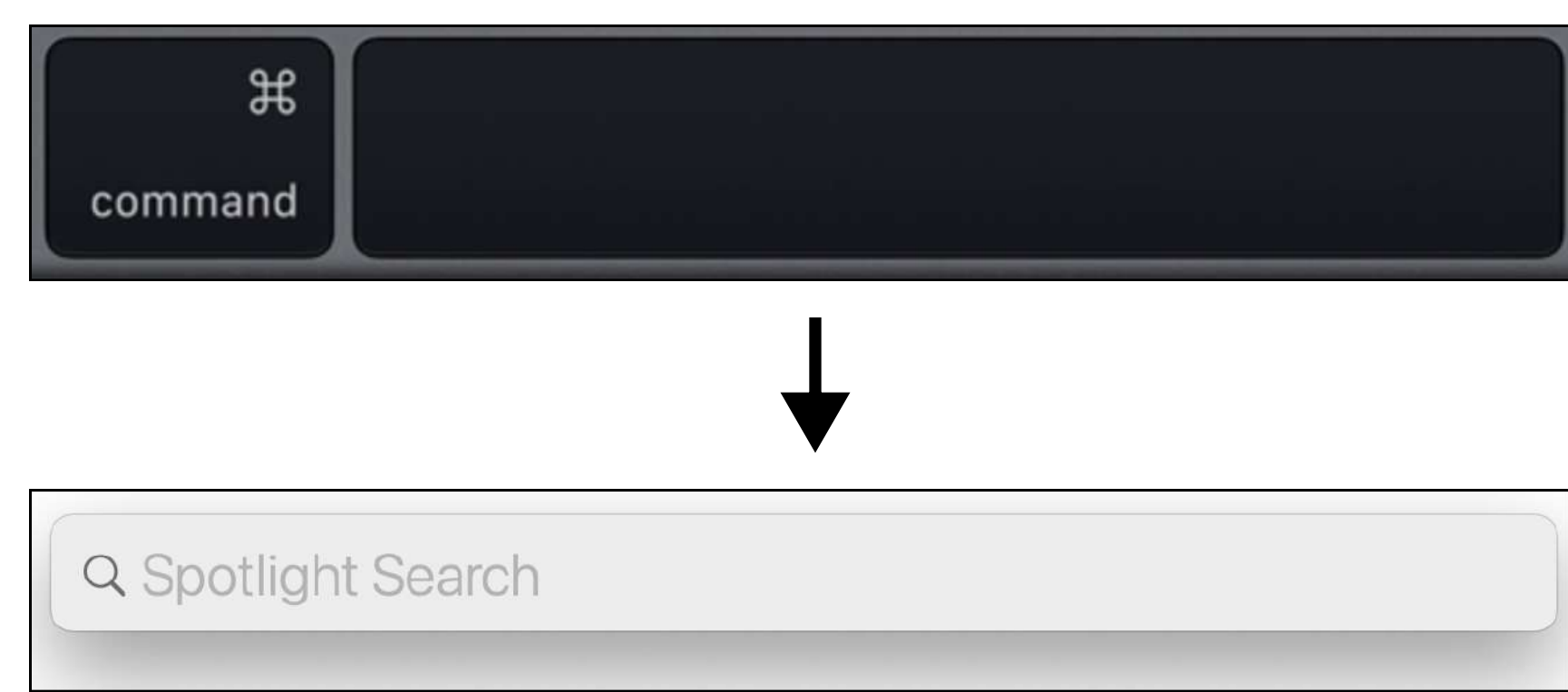


Troubleshooting - Terminal Tabs Won't Open

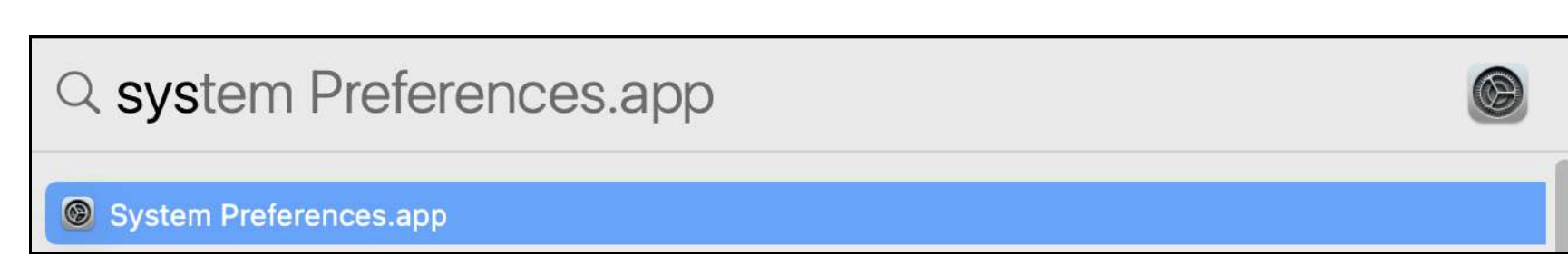
Refer to this section if the five terminal tabs don't open when you enter the "run_osp" command during step 5 of "OSP Installation Steps".

1. Open System Preferences

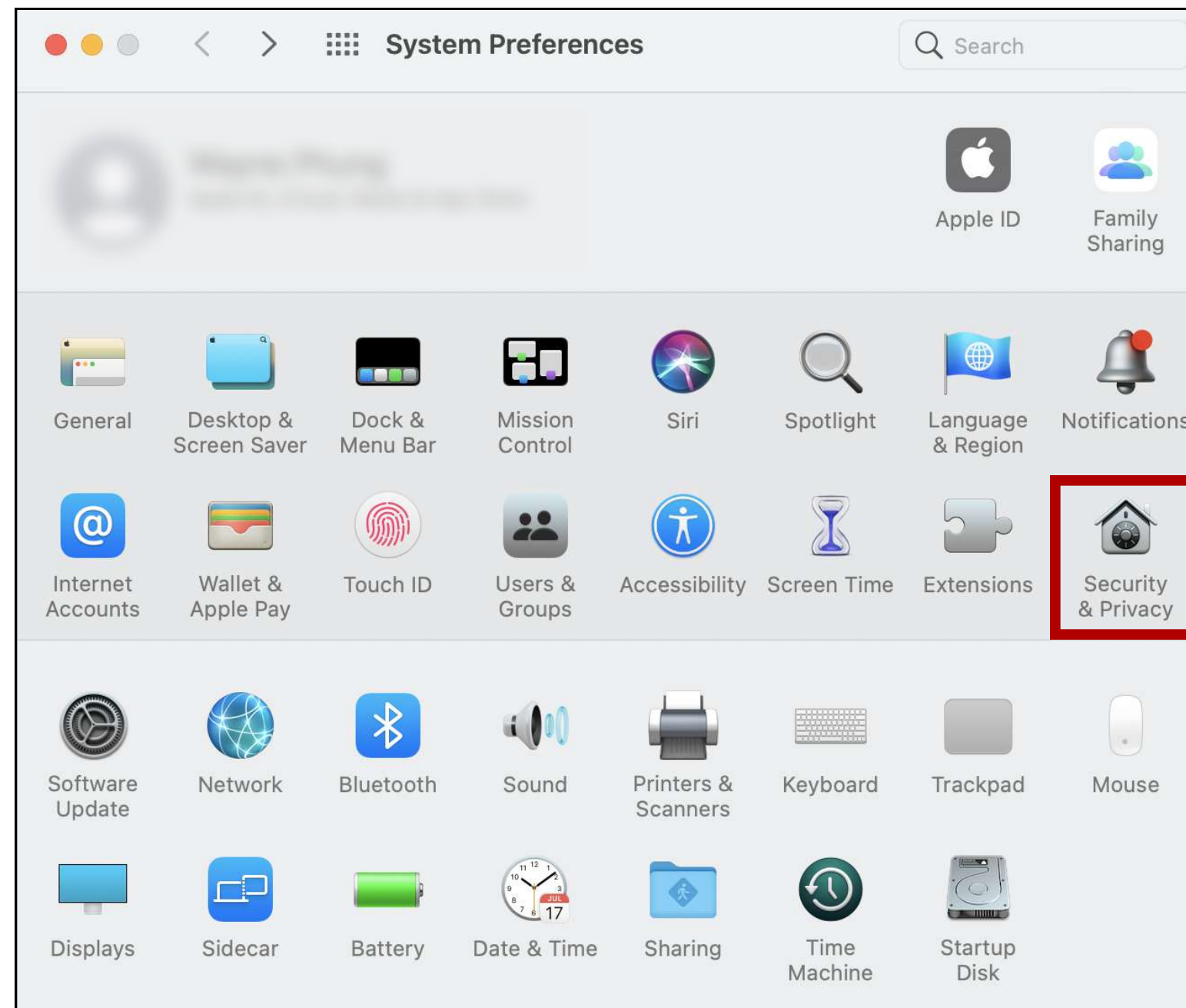
Press command + space to open Spotlight Search and start typing "system preferences".



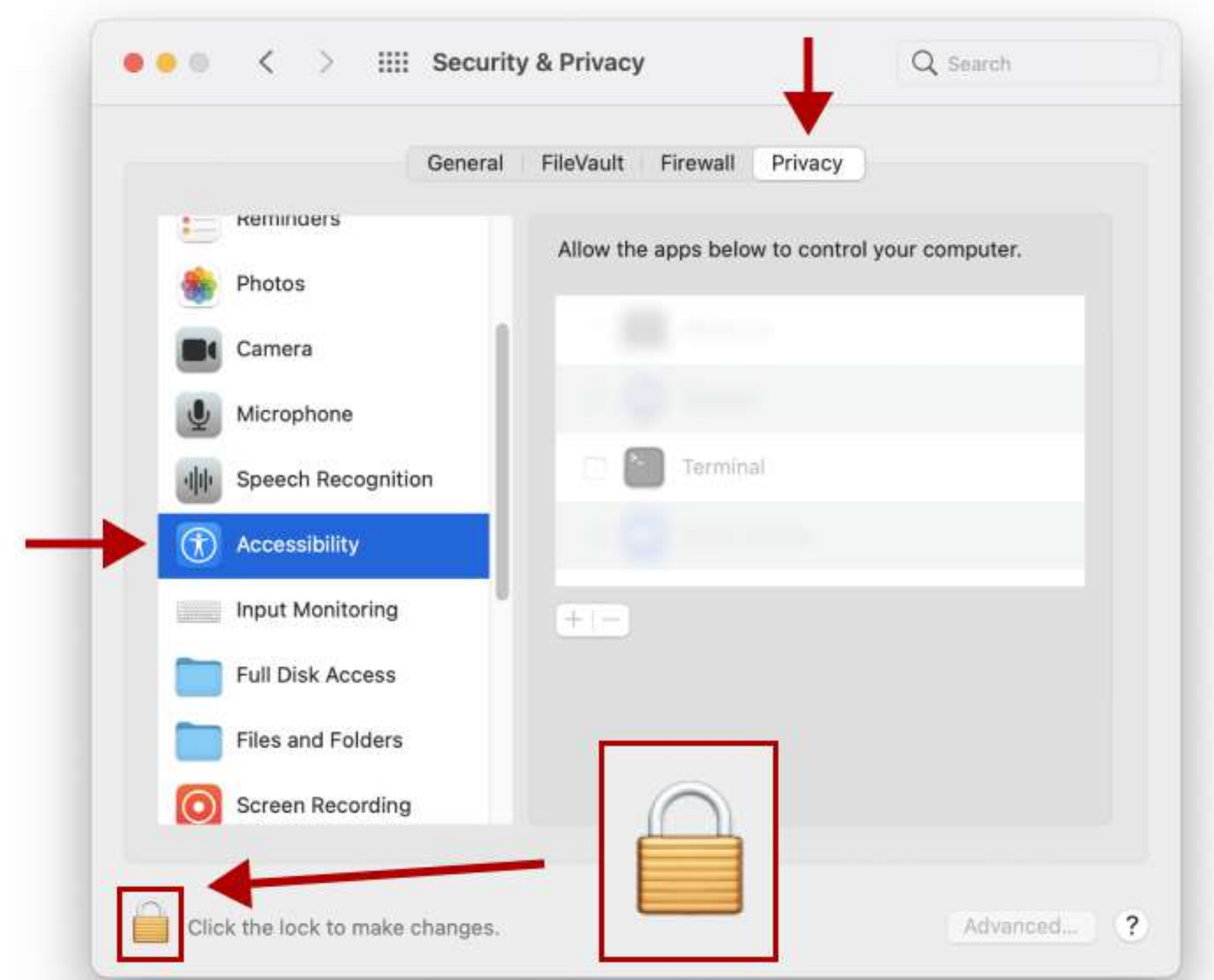
The app name will be highlighted. Press enter.



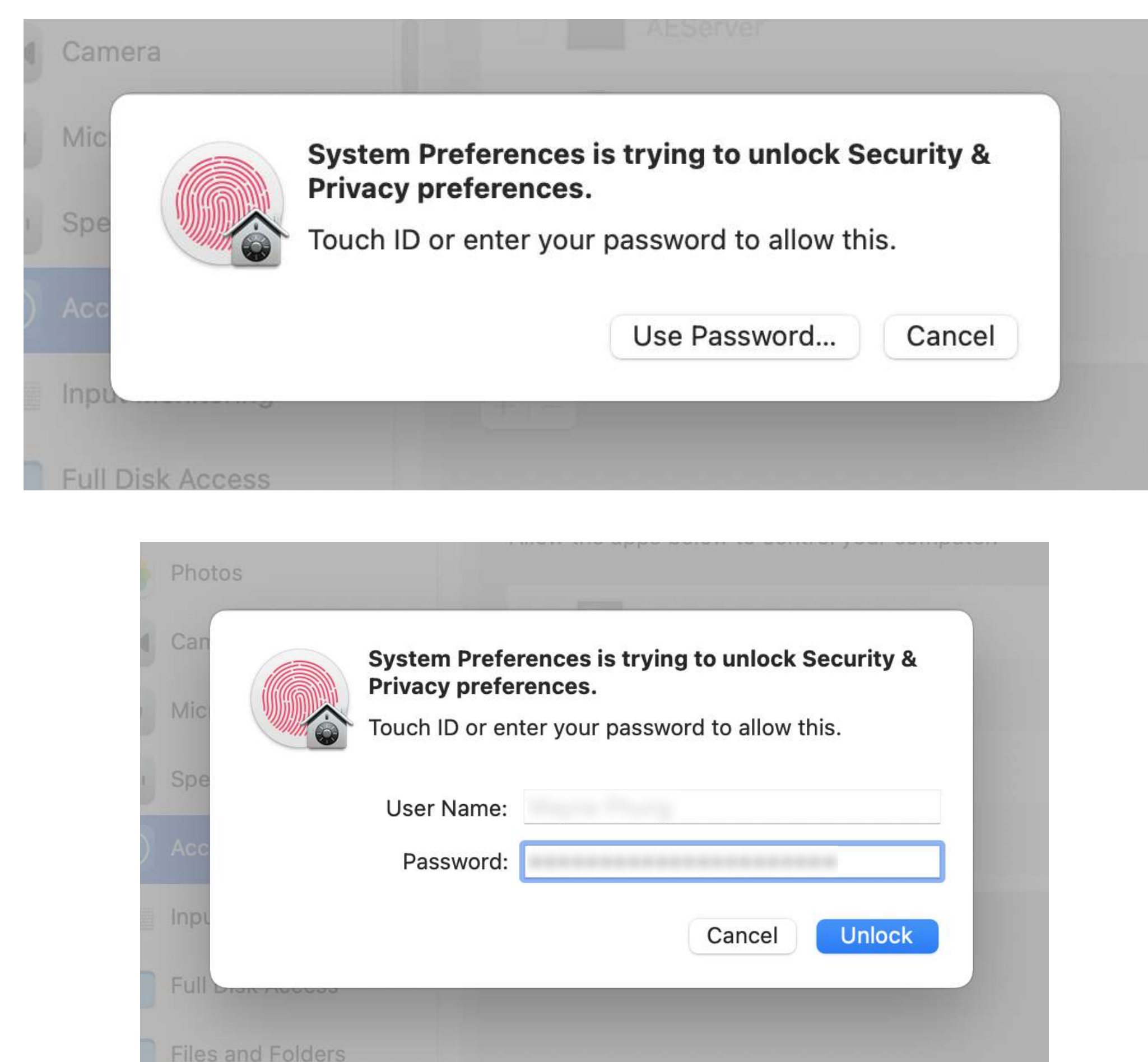
2. Go to "Security and Privacy"



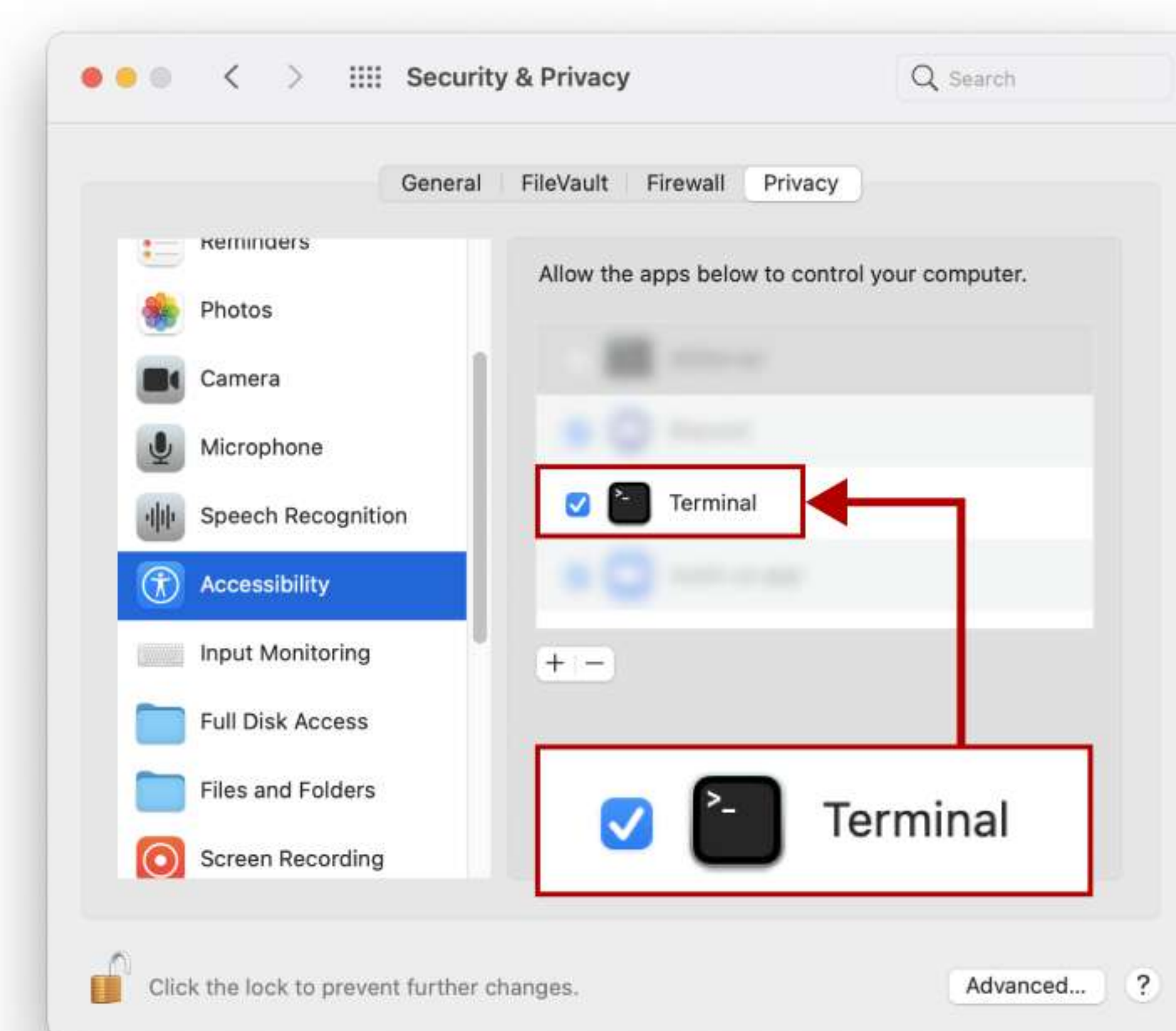
3. Go to the "Privacy" Tab. On the left sidebar, scroll down to "Accessibility", then click on the lock icon at the bottom.



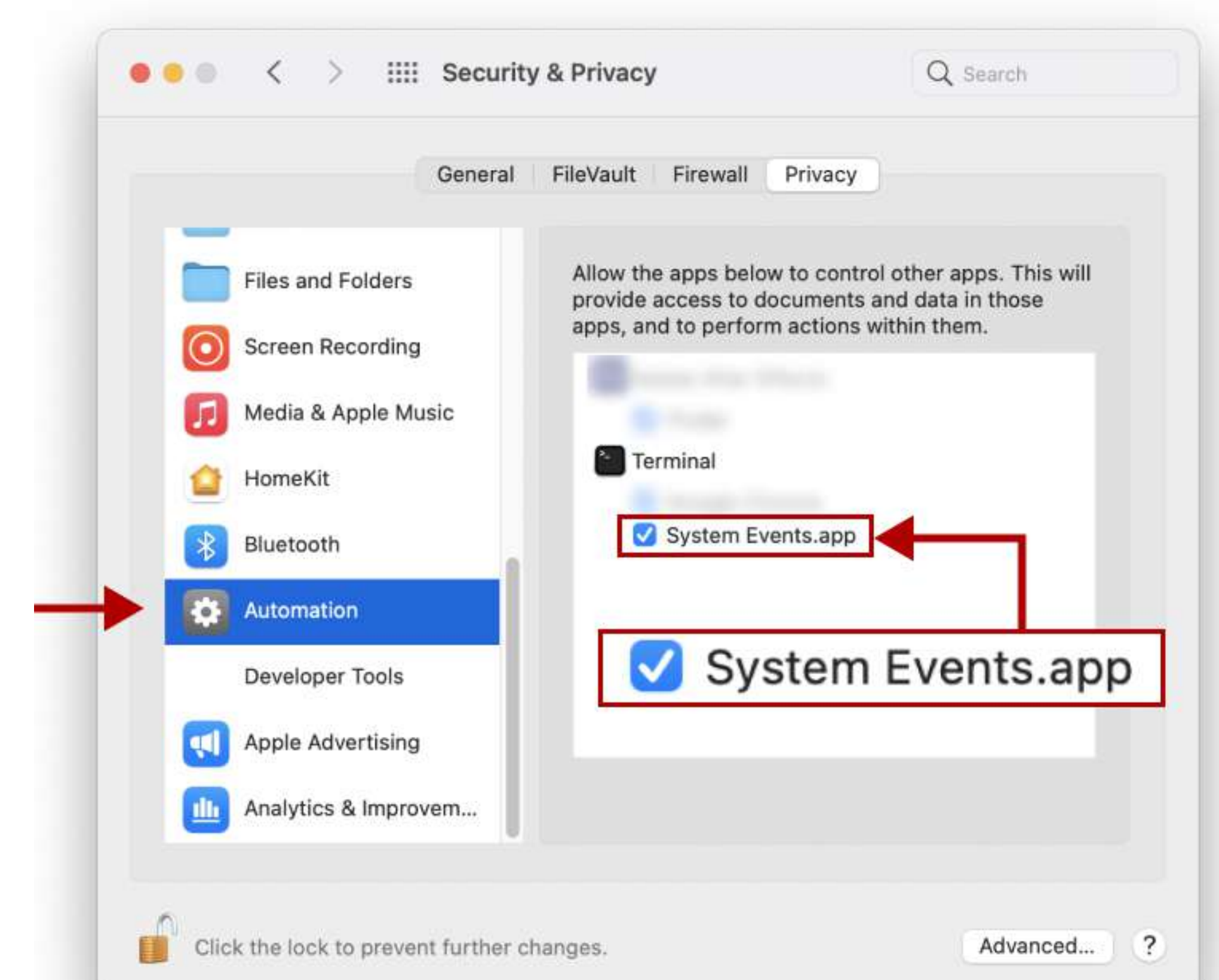
4. Use Touch ID or enter your password to unlock these settings.



5. Click on the checkbox next to Terminal to enable Terminal access. You should see a checkmark.



6. Go to the left sidebar again and scroll down to "Automation". Click on the checkbox next to "System Events.app".



7. Then, click on the lock icon to save these changes. Return to step 5 of "OSP Installation Steps" to try entering "run_osp" again.

