Troubleshooting - Can't Open Installer Window

Refer to this section if you don't see the OSP installer window open, and instead see an "Unidentified Developer" message in step 4 of the "OSP Installation Steps" section.

If you received the message, that means you need to change permissions on your computer to allow the installer to run.



1. Open System Preferences

Press command + space to open Spotlight Search and start typing "system preferences".



The app name will be highlighted. Press enter.

Q system Preferences.app	8
System Preferences.app	

2. Go to "Security and Privacy"



3. In the "General" tab, you should see the "unidentified developer" message here as well. Click the "Open Anyway" button.

5. You should see this installer

window opened.

General FileVault Firewall	Privacy
A login password has been set for this user Change	Password
🗸 Require password 5 minutes 📀 after sleep	o or screen saver begins
Show a message when the screen is locked	Set Lock Message
Disable automatic login	
Allow apps downloaded from:	
 App Store App Store and identified developers 	
"OSP-nologin-x64-1.2.3.pkg" was blocked from use be from an identified developer.	cause it is not Open Anyway

4. If you receive this popup, confirm by pressing the "Open" button.

	Install OSP
	Welcome to the OSP Installer
ot verify the OSP-nologin-	 Introduction License Destination Select This will install Open Speech Platform 1.2.3 on your computer. You will be guided through the steps necessary to install this software. Click "Continue" to continue the setup
Are you sure you open it?	 Installation Type Installation Summary
app, you will be security which can uter and personal /are that may harm omise your privacy.	

Troubleshooting - Terminal Tabs Won't Open

Refer to this section if the five terminal tabs don't open when you enter the "run_osp" command during step 5 of "OSP Installation Steps".

Q Search

1. Open System Preferences

2. Go to "Security and Privacy"

3. Go to the "Privacy" Tab. On the left sidebar, scroll down to

Press command + space to open Spotlight Search



4. Use Touch ID or enter your password to unlock these settings.

5. Click on the checkbox next to **Terminal to enable Terminal access.** You should see a checkmark.

6. Go to the left sidebar again and scroll down to "Automation". Click on the checkbox next to "System Events.app".

7. Then, click on the lock icon to save these changes. Return to step **5 of "OSP Installation Steps" to try entering "run_osp" again.**

